



Checking out at Waterwynch - What we expect from you:

We hope you have had a fabulous time at Waterwynch and all your expectations were met.

We know that the whole focus of your stay is about having fun with your fellow guests and we do not want to distract you from that in your last few hours at Waterwynch. So to this end, we hope the following guidance helps manage all expectations:

- Please ensure all windows and doors are locked throughout the house unless you have agreed in advance to the check out and go service which means one of the Waterwynch team will check and lock all windows and doors [£40.00 plus VAT]
- If you decide to leave earlier than your agreed departure time please telephone Housekeeping on 07730 037656 to let them know.
- No washing up should be left. It is fine for the dishwashers to be running when you leave at your check-out time.
- It is fine for clean kitchen equipment, cookware, glass and china to be left for us to be put away.
- All kitchen and bar rubbish needs to be properly sorted between black bag rubbish, recycling, glass bottles and jars and put in the wheelie bins in the bin store in the car park. Unsorted rubbish will not be collected. Consequently, if it is necessary for a member of the Waterwynch team to rationalise your rubbish, the time cost of doing so will be subject to a deduction from your security deposit.
- No need to strip beds or to empty bedroom and bathroom bins.
- Please put games, dvd's, books and magazines where you found them.
- Please leave your bath/beach towels in your ensuite.
- Please leave any beach towels, kitchen and table linen you've used in the Laundry Room.
- Please ensure all garden cushions, throws and blankets are brought in before your departure (these should be brought in every night and during and wet weather) and put away where you found them.
- If you have used the BBQ it needs to be cleaned to the same standard as you found it.
- Please advise of all breakages on departure.
- Please, please advise us of any maintenance issues or broken equipment which you have experienced or come across during your stay on departure. If you do not tell us, we may not find out for some time which means we cannot fix it. We are dependent on your feedback to help keep all the facilities working for the benefit of all who come to enjoy Waterwynch.

Thanking you for your co-operation
The Housekeeping Team at Waterwynch